

# Job Advertisement OSE - Valentines High School

An opportunity has arisen for an IT Support Technician to join Dataspire and be based at Valentines High School Cranbrook Road Ilford Essex IG2 6HX.

Any candidates ideally would have experience in:

- Windows Client Operating Systems
- Windows Server Operating Systems
- Chrome and iOS Operating Systems
- Microsoft Office Packages
- Active Directory
- Software and hardware troubleshooting
- General PC hardware maintenance
- Mobile device management
- ITIL Service Desk operations
- Change Management

Experience of working in educational environments is desirable but not essential.

Duties Will Include:

- Assist the Service Desk with the delivery of ICT managed support services.
- Resolve service calls as directed by the Service Desk.
- Provide school-based users with technical assistance and report service issues in accordance with the Service Desk policies.
- Providing onsite support visits when required and directed.
- Provide high-quality customer service and promote the company's reputation.
- Assist with project work as directed by the Technical Operations department.

Continuous training and opportunities to progress within the company will be provided.

Please note that any successful applicants will need to undertake a DBS check for this position. We can only accept applications from persons authorised to work within the UK.

To apply please submit your CV and covering letter and quote the words: **Valentines Technician** in the e-mail subject to [careers@dataspire.co.uk](mailto:careers@dataspire.co.uk).

Salary - £25,000 to £28,000 per annum dependent upon experience